

## Mission Statement

We have created our mission statement to describe our self-conception:

### **1. pharma services oehler gmbh – a leading service provider in the pharmaceutical sector**

- As a professional and customer oriented service provider we are the first choice of contact for all Swiss related queries in the global context for regulatory affairs, quality assurance, pharmacovigilance, food, cosmetic products and medical devices.

### **2. A one-stop shop – creating added value all the way from planning to implementation**

- Our strategic approach and cross-linked thinking ensures that we can offer you complete support.
- We offer consistent high quality in all project phases and we keep up-to-date with new development trends.

### **3. Complete customer focus – transparent and proficient**

- The client is the heart of our business. Our proficient and personal approach is complemented with our extensive network of contacts in the pharmaceutical sector.
- We keep our promises.

### **4. An ever evolving company – cultivating and challenging**

- We never stop learning – both the company and each individual member of staff.
- Our greatest strength are our highly-qualified, responsible team members working together, each playing their individual part, regardless of whether they are newcomers, returning after leave or part-timers.

### **5. A high level of engagement – working with each other and for each other**

- Because we love what we do, we give our all to find the perfect tailor-made solution just for you.
- With commitment, consistency and motivation we achieve our goals together.

### **6. Honest and respectful**

- Our loyal and respectful approach along with our frank and open communication allow us to move forward together.

### **7. Independence and responsibility put into action and encouraged**

- We place great emphasis on individuals working independently and accepting responsibility.
- As a company, we encourage and require this every day.